



Service Levels During Lockdown

From 5th November 2020

With the United Kingdom heading in to a second Lockdown for a minimum of four weeks from Thursday 5th November 2020, we would like to assure all customers of the following:

Bus Services

CT4N aim to operate 100% of all advertised bus services during the Lockdown, this includes school journeys.

Please ensure that you continue wearing a facial covering and use on bus hand sanitisers where installed (further sanitisers are being installed this week)

All of our buses will continue to be cleaned each evening as they return back to Depot and all buses are sanitized on a regular basis with Zoono, which protects all customers against coronavirus.

We want everyone to feel safe when travelling on board, so please continue to pay where possible with a contactless card on services 12, 14, 18, 22, 23, 29, 33, S11, S16. The Linkbus services aren't currently able to accept contactless cards at present.

CT4N are continuing to operate an 'exact fare only' on all services and this will continue for the foreseeable future.

Where service levels have to be changed due to staff shortage because of the effects of Covid-19, we will notify customers via Twitter and Facebook.

Easylink

Our door to door service will still be available during Lockdown for anyone wishing to travel either for essential medical appointments or for trips to the shops etc.

If you require shopping or medical supplies, then please call the team, as they will arrange this for you.

Elaine and the team will continue to call customers during Lockdown to ensure that no-one is feeling lonely or isolated. If you need anyone to talk to, then give us a call, we will be here throughout Lockdown.

Further Information

H.M Government have plenty of information regarding Coronavirus, which you can view here:

<https://www.gov.uk/coronavirus>

The poster features a dark blue background with the NHS logo in the top right corner and the HM Government logo in the top left. The central text reads "We must keep on protecting each other." in large, bold, yellow font. Below this, three circular icons are arranged horizontally: a pink circle with a hand icon and the word "HANDS" in pink, a light blue circle with a face mask icon and the word "FACE" in light blue, and a light green circle with two human figures and a double-headed arrow between them, with the word "SPACE" in light green. At the bottom, a yellow banner contains the text "STAY ALERT > CONTROL THE VIRUS > SAVE LIVES" in black.