



## **Facial Coverings on Public Transport**

From Monday 15th June 2020, the government has made it mandatory for all customers to wear a facial covering on public transport. This includes Buses, Trains & Trams

### **What is a facial covering?**

A facial covering is not the same as surgical masks or respirators used by healthcare and other workers as part of their personal protective equipment (PPE) These should continue to be reserved for those who need them to protect against risks in their workplace, such as health and care workers.

### **Am I responsible for providing my own facial covering?**

You are responsible for sourcing a suitable facial covering, which could be purchased from a store, or could be made from either a scarf or bandana. You can find out how to make a facial covering from the H.M Government website by following this link <https://www.gov.uk/government/publications/how-to-wear-and-make-a-cloth-face-covering/how-to-wear-and-make-a-cloth-face-covering>

### **When using a facial covering:**

- It is important that you use the facial covering properly and before you board any Public Transport
- Wash your hands and face with soap before touching the covering and before wearing the covering
- Wash the covering before each daily use
- Ensure that any facial covering covers your nose, mouth and chin and that any elastics are well placed behind your head
- Do not touch the facial covering or face once the facial covering is worn
- Wash your hands before you remove the covering, remove the covering without touching your face and then wash your hands and face again after it is removed
  - If you can't wash your hands, then use a hand sanitizer as a precaution

### **Are there exemptions on wearing a facial covering?**

There are exemptions to customers who don't need to wear a facial covering, which includes anyone who has:

- Breathing difficulties and other respiratory conditions
- Conditions affecting their dexterity, meaning they are not able to put on a face covering
- Mental health conditions such as anxiety or panic disorders
- Other non-visible disabilities such as autism
- Cognitive impairments, including dementia, who may not understand or remember the need to wear a face covering
- Visual impairments, with a restricted field of vision, particularly if any residual vision is at the lower edge of the normal field of view
- Impairments which would make it difficult to put on or take off a face covering safely, accurately, consistently or without pain

In addition, the following people are also exempt:

- Those who rely on lip reading, including carers who are travelling with someone for whom a face covering will inhibit communication
- Children aged under 11 and any child travelling on a school only service

As wearing a facial covering is mandatory, our drivers will ask and remind anyone who isn't wearing one when they board, so please don't feel offended if they ask.

We ask that customers don't judge anyone that isn't wearing a facial covering, as some disabilities are invisible

Anyone who has a disability can download journey support cards from the Nottingham City Council website via the following links:

<https://www.transportnottingham.com/coronavirus/>

<https://documents.nottinghamcity.gov.uk/download/8503> (disabilities)

<https://documents.nottinghamcity.gov.uk/download/8504> (health conditions)

The journey support cards can either be saved to your mobile device or printed and simply needs to be shown to the driver when boarding the bus

CT4N have joined other transport providers to support those who can't wear a facial covering by providing journey cards

**Please be supportive**  
**I have a health condition and**  
**am exempt from wearing a**  
**face covering. Thank you**



**Nottingham**  
**City Council**